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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Eryurek et al.

Serial No.: 10/086,159

Title: AUTOMATIC WORK
ORDER/PARTS ORDER GENERATION
AND TRACKING

Filed: February 28, 2002

Group Art Unit: 2121

Examiner: Barnes, Crystal J.

Atty. Docket Number: 30203/38231

Customer No.: 04743

) I hereby certify that this paper is being
) deposited with the United States Postal
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) addressed to: Mail Stop Non-Fee
) Amendment, Commissioner for Patents
) P.O. Box 1450, Alexandria, Virginia
) 22313-1450, on the date
) indicated: **February 13, 2004.**

) *Roger A. Heppermann*
) Roger A. Heppermann
) Registration No.: 37,641
)
)

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AMENDMENT AND RESPONSE TO OFFICE ACTION
DATED NOVEMBER 13, 2003

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

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Technology Center 2100

Dear Sir:

In response to the Office Action dated November 13, 2003, the Applicants respectfully request that the application be reconsidered in light of the following amendments and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Amendments to the Drawings begin on page 9 of this paper and include an attached replacement sheet.

Remarks begin on page 10 of this paper.

"APPROVED"
CJB
08 Apr 04